Chief Executive
2 Franklin Street
BELFAST
BT2 8DQ

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

22 June 2020

BY EMAIL
[redacted]

Our Ref: FOI 1234 / 1236 /1237

Dear [redacted],

Your requests for information were received on 22nd May 2020 and 26th May respectively and were dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to payments made by the Western Health & Social Care Trust (WHSCT) to recruitment agencies between October 2018 and April 2019 / what locations/businesses other than the SWAH were using First Choice services in the Fermanagh region.

Unfortunately, in this instance, the BSO is unable to provide the information you have requested. Having liaised with BSO Accounts Payable, I must advise you that this information would be contained within a General Ledger and the BSO does not have access to the WHSCT General Ledger. Furthermore, BSO Accounts Payable, process and pay invoices on the instruction and approval from each respective HSC organisation and do not therefore have access to the information you request.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you

may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Liam McIvor
Chief Executive