

**Chief Executive**

2 Franklin Street

BELFAST

BT2 8DQ

Tel: 028 9536 3863

Email: [FOI.BSO@hscni.net](mailto:FOI.BSO@hscni.net)**26th January 2024****BY EMAIL**  
**Our Ref: FOI 1986**Dear ,

Your request for information was received on 19<sup>th</sup> June 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to ICT Hardware. Please accept my apologies for the delay in providing you with a response.

Please find all relevant information, held by the BSO, attached.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,  
2 Franklin Street,  
Belfast,  
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

**Providing Support to Health and Social Care**



**Website:** [www.ico.org.uk](http://www.ico.org.uk)  
**Phone:** 0303 123 1113  
**Email:** [casework@ico.org.uk](mailto:casework@ico.org.uk)  
**Post:** Information Commissioner's Office  
3rd Floor, 14 Cromac Place  
Belfast  
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in cursive script that reads "Karen Bailey".

**Karen Bailey**  
Chief Executive

|                                                                                                             |                          |                           |
|-------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------|
| Q1. Can you please list the number of devices deployed by your organisation for the following?              |                          |                           |
| <b>Device Type</b>                                                                                          | <b>Number of Devices</b> |                           |
| Desktop PCs                                                                                                 | 10                       |                           |
| Laptops                                                                                                     | 190                      |                           |
| Mobile Phones                                                                                               | 101                      |                           |
| Printers                                                                                                    | 0                        |                           |
| Multi Functional Devices (MFDs)                                                                             | 5                        |                           |
| Tablets                                                                                                     | 0                        |                           |
| Physical Servers                                                                                            | 27                       | ITS Shared Infrastructure |
| Storage Devices (for example: NAS, SAN)                                                                     | 8                        | ITS Shared Infrastructure |
| Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)              | 1,788                    | ITS Shared Infrastructure |
| Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools) | 41                       | ITS Shared Infrastructure |

|                                                                                                                                         |                                                                                                     |                 |
|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------|
| Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format? | <b>Estimated/Total Cost</b>                                                                         | <b>Duration</b> |
| <b>Example: Platform as a Service</b>                                                                                                   |                                                                                                     |                 |
| a. Cloud computing                                                                                                                      | N/A                                                                                                 |                 |
| b. Software as a Service (SaaS)                                                                                                         | May be considered in the future and if this is progressed it will be published - no plan at present |                 |
| c. Platform as a Service (PaaS)                                                                                                         | N/A                                                                                                 |                 |
| d. Infrastructure as a Service (IaaS)                                                                                                   | N/A                                                                                                 |                 |
| e. Anything as a Service (XaaS)                                                                                                         | N/A                                                                                                 |                 |

|                                                                                                                                               |                             |                 |
|-----------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------|
| Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format? | <b>Estimated/Total Cost</b> | <b>Duration</b> |
| <b>Example: IoT security</b>                                                                                                                  |                             |                 |
| a. Network Security                                                                                                                           | N/A                         |                 |
| b. Cloud Security                                                                                                                             | N/A                         |                 |
| c. Endpoint Security                                                                                                                          | N/A                         |                 |
| d. Mobile Security                                                                                                                            | N/A                         |                 |
| e. IoT Security                                                                                                                               | N/A                         |                 |
| f. Application Security                                                                                                                       | N/A                         |                 |

|                                                                                                                                  |                                                                                                     |                 |
|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------|
| Q4. Does your organisation have any plans to procure below services, if yes then please provide information in the below format? | <b>Estimated/Total Cost</b>                                                                         | <b>Duration</b> |
| <b>Example: Data and Analytics</b>                                                                                               |                                                                                                     |                 |
| Data and Analytics                                                                                                               | May be considered in the future and if this is progressed it will be published - no plan at present |                 |
| AI and Automation                                                                                                                | May be considered in the future and if this is progressed it will be published - no plan at present |                 |
| Digital Transformation                                                                                                           | May be considered in the future and if this is progressed it will be published - no plan at present |                 |