

Chief Executive

2 Franklin Street
BELFAST
BT2 8DQ

Tel: 028 9536 3863

Email: FOI.BSO@hscni.net

9th November 2023

BY EMAIL

Our Ref: FOI 1998

Dear 

Your request for information was received on 5th July 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested in relation to the organisation's corporate estates.

Firstly, please accept my apologies for the delay in procuring this information on your behalf.

Please the response below:

Please can you provide me with information concerning the maintenance of your corporate estate i.e. operational buildings, land and any other property (e.g. investment) and schools, if they are within your jurisdiction. Not any social housing/dwellings.

Q1. What type of maintenance management model does your organisation use? E.g. Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.

FM contractor uses managed supply chain of their internal workforce and sub-contractors.



Q2. Can you provide a list of the approved contractors used?

FM contractor is used. H&J Martin, Rosemount House, 21 – 23 Sydenham Road, Belfast, Belfast, Northern Ireland, BT3 9HA

Q3. What are the total values of contracts granted?

Value fluctuates depending on actual work carried out throughout the year. Up to £1,000,000.00 p/a.

Q4. When do these contracts expire?

31/01/2024

Q5. What services are provided in each contract?

The contract covers all building, electrical, plumbing & mechanical reactive and planned maintenance and minor new works.

Q6. What procurement method was used? E.g. Open ITT, Framework if so, which one?

Open ITT via etendersni

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office

3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in cursive script that reads "Karen Bailey".

Karen Bailey
Chief Executive