

11th September 2024

BY EMAIL

Our Ref: FOI 2282

Dear [REDACTED],

Your request for information was received on 20th August 2024 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested in relation to performance-based contracts (outcomes-based/value-based contracts):

1. **Are performance-based contracts being utilized in the broadly defined healthcare sector in your entity? Timespan: no limit.**
2. **If so, what specific cases of such contracts can be identified?**
3. **Will the number of such contracts increase, decrease, or remain the same in the future?**
4. **Have there been any legal proceedings or court rulings related to such contracts?**
5. **If so, what specific cases of such legal proceedings or court rulings can be identified?**
6. **Do these contracts improve the quality of healthcare services? I do not mean here opinion but rather objective report/feedback/study.**
7. **Are such contracts positively evaluated? I do not mean here opinion but rather objective report/feedback/study.**
8. **Are these contracts available for analysis? I would like to analyse among others the specific Performance Indicators used in these contracts.**
9. **Is there any specific legislation that provides the legal basis for entering into such contracts for healthcare services? In other words, what is the legal basis for entering into such contracts in the healthcare sector?**

In reviewing your request, it is the same as your recent request (our Reference: FOI 2279), except that you have cited "UK" as opposed to "Northern Ireland".



As such, we would refer you to the response previously issued to you (enclosed).

Furthermore, I should advise you that the BSO would not be in a position to provide information for the whole of the U.K.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

The Information Commissioner's Office – Northern Ireland
10th Floor
Causeway Tower
9 James Street South
Belfast
BT2 8DN

Telephone: 0303 123 1114

Email: ni@ico.org.uk

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Karen Bailey
Chief Executive

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