

May 8<sup>th</sup> 2018**BY EMAIL**  
[REDACTED]Tel: 028 9536 3863  
Email: FOI.BSO@hscni.net**Our Ref: FOI 846**

Dear [REDACTED]

Your request for information was received on February 6<sup>th</sup> 2018 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to Digital Health Intelligence.

The BSO Information Technology Services (ITS) management team have provided the following response to your request:

The information requested is exempt from release in line with s36 of the Freedom of Information Act 2000.

BSO ITS have been commissioned to provide shared ICT services to the wider HSC organisations. Essential elements of the service include the security of the data held and the protection of the HSC network boundary. With the ever increasing Cyber Security threat posed by malicious hackers, criminal organisations, and nation states involved in cyber espionage and warfare, it is necessary to minimise the range of attack vectors presented to these nefarious non HSC entities.

Below is a list of information items, which if were disclosed, would significantly increase the risk of malicious attacks on the HSC infrastructure:

- Server operating systems and versions
- Client hardware and operating systems
- Contract information from which any of the above could be inferred

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,

***Providing Support to Health and Social Care***



2 Franklin Street,  
Belfast,  
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

**Website:** [www.ico.org.uk](http://www.ico.org.uk)  
**Phone:** 0303 123 1113  
**Email:** [casework@ico.org.uk](mailto:casework@ico.org.uk)  
**Post:** Information Commissioner's Office  
3rd Floor, 14 Cromac Place  
Belfast  
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



**Liam McIlvor**  
Chief Executive