

Based on the equality issues you identified in 2.2 and 2.3, what changes did you make or do you intend to make in relation to the policy or decision in order to promote equality of opportunity?

<p><i>In developing the policy or decision what did you do or change to address the equality issues you identified?</i></p>	<p><i>What do you intend to do in future to address the equality issues you identified?</i></p>
<p>Age and Disability: The proposed optometry service will manage waiting times to ensure they are kept to a minimum through the proactive management of demand and capacity, and implementation of a flexible and reactive appointment system to help meet the needs of older prisoners and those with certain mental health conditions and learning disabilities.</p> <p>The service will provide advice as appropriate, Promotion of public health and ophthalmic public health messages including prevention and early detection information will be provided also. Easy read material could be provided for prisoners with learning difficulties.</p> <p>Staff training could be developed to raise awareness of the service in prison.</p> <p>Ethnicity: The needs of minority ethnic groups could be met through the provision of multilingual written material and/or access to interpreting services. Also, eye tests will be included as part of the service should patient health care records be unavailable.</p> <p>Optometric assessment to include the assessment of; refractive, oculo-motor</p>	<p>It is recognised that there may be equality issues that have yet to be identified and addressed. Through regular questionnaires/verbal feedback, the provider(s) will be expected to monitor the quality of service provided to all sections.</p>

and ocular health and the provision of **all clinical tests** to enable and support assessment.

Sexual orientation: Staff training could be developed to raise awareness of the service in prison. All bidders will be required to consider what actions will need to be taken forward to ensure they provide an equitable service to all.