## 2.2 Making Changes

Based on the equality issues you identified in 2.2 and 2.3, what changes did you make or do you intend to make in relation to the policy or decision in order to promote equality of opportunity?

In developing the policy or decision what did you do or change to address the equality issues you identified?	What do you intend to do in future to address the equality issues you identified?
If Bayview Medical Practice has any learning disabled, ethnic minority patient or patients with sensory impairments, the HSCB will ensure that the appropriate communication format/language is produced.	